

JOB TITLE:	Student Liaison Officer		
GRADE/SALARY:	Grade 6 (Scale Point 12 – 17)		
REPORTING TO:	You will have a named line manager (e.g. a Senior Student Liaison Officer or a Senior Leader).		

JOB PURPOSE

- To provide leadership and operational management to an assigned pastoral group to raise the aspirations/self-esteem of students.
- To contribute towards the strategic leadership of the pastoral system across the academy.
- To implement and develop enrichment activities which contribute to students' emotional and academic development.
- To implement and develop programmes of support for identified students within the academy, working in collaboration with other pastoral and SEN staff, by fostering strong relationships across the academy community.
- To develop programmes which focus on students' attitudinal and academic development as identified through relevant evaluation and improvement planning.
- To use academic data from internal and external sources to plan, implement and evaluate support interventions for students within the academy.
- To liaise with staff, parents, colleagues across the Trust, other education institutions and multiagency partners to support student's progress and overall development.

This role will work across all key stages in the Academy. This role involves supervising indoor and outdoor areas.

KEY RESPONSIBILITIES AND ACCOUNTABILITIES

The post holder will:

- Lead a pastoral group. To provide leadership and management to the group ensuring that all learners are guided, as appropriate and that their progress is regularly monitored and reviewed.
- Use, model and evaluate effective practice and quality assure the processes and systems of selfreview, student reviews and working with other staff and agencies who support students (including Local Authority and Government Agencies, Health and Children's Services, Voluntary Groups and Parent and Carer Organisations) to ensure effective communication concerning the maintenance of students' wellbeing.
- Record and maintain accurate student records, in line with Data Protection legislation and Trust/ academy policy and procedures.
- Lead academy team meetings, leading the sharing of information and ideas, and positively promoting and providing guidance on Trust /academy policy and procedures to tutors. Where there are areas of concern, or potential underperformance with a tutor(s), seek advice and support.
- Access, maintain and update a range of student and academy records to assess students' progress
 and monitor the overall experience of students in the academy to ensure equal
 opportunity to all, attendance and other key indicators are in line with academy targets.
- Act as a role model and actively demonstrate understanding of academy policy and procedures to students, staff and parents.



- Lead on strategies that develop and improve the pastoral system through monitoring and
 evaluating the quality of sessions and student engagement, through data analysis, learning walks,
 surveys and other evaluation methods.
- Access, monitor and analyse student data to ensure that student tracking is effectively managed across the academy and that learners are informed and advised appropriately throughout their learning, particularly transition points.
- Prepare, plan and implement individual, group and some whole class learning activities and
- Develop intervention programmes across the whole academy, working alongside and in conjunction with professional teaching staff, including delivering assemblies.
- Research, arrange and assess reward strategies that develop a culture of achievement, reward and responsibility within the academy.
- Support and liaise with the key staff (i.e. Phase Leaders, Behaviour Manager, Attendance Officer) by contacting parents, making home visits and attending meetings with parents/carers of students who require intervention or other support.
- Remain informed and up to date around national initiatives and good practice as it relates to students and pastoral leadership and management.
- Implement and monitor specialist inclusion intervention strategies, and liaise with relevant outside agencies to support all students with special educational needs, within the academy.
- Create strong links with the wider community to enhance the curriculum and culture of achievement within the academy.
- Make decisions on internal exclusions in liaison with the Senior Leader link

Contribution to whole Academy

- Comply with, and assist, with the development of policies and procedures relating to child protection, health, safety and security, confidentiality and data protection, reporting concerns to an appropriate person.
- Be aware of and support difference and ensure all pupils have equal access to opportunities to learn and develop.
- Establish constructive relationships and communicate with other agencies/professionals, in liaison with the teacher, to support achievement and progress of pupils.
- Take the initiative as appropriate to develop appropriate multi-agency approaches to supporting pupils.
- Recognise own strengths and areas of specialist expertise and use these to lead, advise and support others
- Deliver out of school learning activities or duties within guidelines established by the academy.
- Contribute to the identification and execution of appropriate out of school learning activities, which
 consolidate and extend work carried out in class.

Responsibilities for Resources

Effective use of materials and resources

Responsibilities for Budgets and People

None

Performance Management and Review

- Objectives and professional development plans will be balanced between the Trust, personal and school-focused objectives and will be formally agreed with your line- manager at the start of the review period. Ongoing support and monitoring will be provided through regular 1:1s, peer support, and external mentoring or CPD where required;
- The annual appraisal process will be used to assess performance against agreed objectives and professional development plans in accordance with the Trust Appraisal Policy.



Core responsibilities and duties

All postholders are required to:

- Ensure that you understand and comply with the Trust Health and Safety Policy by following the relevant procedures that are in place;
- Read, uphold and promote the safety and well-being of students as set out in the Trust safeguarding procedures.
- Promote high standards of personal professional conduct in accordance with the Trust Employee Code of Conduct;
- Be aware of and comply with policies and procedures relating to child protection, health, safety and security, data protection and confidentiality, reporting all concerns to an appropriate person.
- Be aware of and support difference and ensure equal opportunities for all.
- Contribute to the overall vision and values of the Trust;
- Appreciate and support the role of other professionals
- Work effectively as part of team;
- Attend relevant meetings, as required
- Participate in training and other learning activities and performance development as required
- Treat all users of the school with courtesy and consideration
- Present a positive personal image, contributing to a welcoming school environment which supports
 equal opportunities for all
- Be proactive in seeking appropriate advice and guidance where required;
- Flexible and willing to work between different sites as required;

The duties and responsibilities highlighted in this description are indicative and may vary over time. Post holders are expected to undertake other duties and responsibilities relevant to the nature, level and scope of the post and the grade has been established on this basis.



			Assessed by:				
No.	CATEGORIES	ESSENTIAL/ DESIRABLE	APP FORM	INTERVIEW / TASK			
QUALIFICATIONS							
1	5 or more GCSEs at Grade 4/Grade C or higher, including English and Maths. (or equivalent grades/qualifications)	Е	✓				
2	Education to degree level or equivalent relevant experience	D	✓				
3	Understanding of Safeguarding and Child Protection issues	D	✓	✓			
EXPER	EXPERIENCE						
4	Experience of basic technology, PC, internet, MS Office packages.	Е	√	√			
5	Experience of successfully working with identified disaffected students, or groups of students (of a relevant age to the setting)	E	√	√			
6	Experience of monitoring and recording progress of learners.	Е	✓	√			
7	Previous experience of working with children of the relevant age range in a learning environment.	Е	✓	√			
8	Experience of working with or supporting SEN/D pupils.	Е	√	✓			
9	Experience of forging community/voluntary/ parent and partner agency links.	Е	✓	✓			
10	Experience of dealing with the behaviours not conducive to learning and able to deal with a variety of situations.	E	✓	✓			
11	Experience of leading a team or a community project/area of school development	D	~				
ABILITIES, SKILLS AND KNOWLEDGE							
12	Work as an effective team member and apply directions/instructions	Е	✓	✓			
13	Innovative approaches to working with students, parents, the local community and multi-agency partners in relation to inclusion, behaviour and reward strategies.	E	✓	√			
14	Understanding of student's welfare and pastoral needs.	E	✓	✓			
15	Full working knowledge of relevant policies/codes of practice legislation.	D	✓	√			
16	Understanding of equal opportunities issues and the need to make reasonable adjustments, where required.	E	√	√			
17	Ability to participate professionally in meetings	Е	✓	√			
18	Able to organise, lead and motivate a team, this includes holding performance reviews.	D	✓	√			
19	Ability to relate well to children and young people	Е	✓	√			
20	Able to communicate effectively with young people and adults (parents, other staff). Able to negotiate	Е	√	√			



	and network through highly developed inter-personal written, verbal and presentation skills to a range of audiences, including SLG and SGC.			
21	Deal with student's personal and other crisis	E	✓	✓
22	Prioritise, plan and direct the workload of self and others, balancing long and short-term priorities.	Е	✓	√
23	Able to use initiative and develop creative and imaginative solutions to solve problems	E	✓	√
24	Set high standards and provide a role model for students and staff	E	✓	√
25	Able to seek support, when required.	E	✓	√
26	Evidence of sound judgment skills	Е	✓	√
27	An excellent record of attendance and punctuality	Е	✓	
28	Enjoyment in working with young people and families	Е	✓	✓
29	Reliability, integrity and stamina	Е	✓	
30	Respect confidentiality	E	√	√
31	Commitment to personal development and learning	D	✓	√
32	Think clearly in emergency situations	D	✓	√