



PONTEFRACT
ACADEMIES TRUST



Parent / Carer
Directory

Parent / Carer Directory

This directory has been created to support parents, carers, and professionals working with children and young people across the Wakefield district. It brings together a comprehensive range of services, from Early Help and mental health support to specialist SEND provision, youth services, and practical support for our school community.

By providing clear information, contact details, and referral pathways, the directory aims to make it easier for families to access the right support at the right time. Whether you're looking for emotional wellbeing resources, educational interventions, health services, or peer support, this guide is designed to help you navigate the support available locally and make informed decisions for your child's wellbeing and development. All of this information is available on Wakefield Local Offer.

Early Help and Family Support

Family Hubs

Nine local hubs offering early support, activities, parenting groups, and partnership services across Wakefield District.

[Visit their website](#)



Early Intervention and Prevention Service

Provides timely help via Family & Youth Hubs for issues such as attendance, behaviour, debt, health, and wellbeing.

[Visit their website](#)

Targeted Early Help Service

For families needing a full Early Help Assessment and coordinated support from multiple agencies.

[Visit their website](#)



Education

SEN Assessment and Review Team (SENART)

Manages EHC assessments and statutory SEN procedures.

[Visit their website](#)

Email: senart@wakefield.gov.uk

Phone: 01924 302 465

SEN Mediation Service (Collis Mediation Ltd)

Free, independent service for resolving EHCP-related disagreements.

Email: info@collismediationltd.com

Phone: 07715 958 290

Appeals, Disagreement Resolution and SEND Tribunal

Guidance for families wishing to appeal EHCP decisions.

[Visit their website](#)

Educational Psychology Service (EPS)

Supports attendance, anxiety, and behaviour in education.

[Visit their website](#)

Speech, Language and Communication Support

Offers drop-ins and toddler talk for children 0-4, Makaton and support for SLCN and hearing.

[Visit their website](#)

Phone: 01977 465417

Childrens Therapy Autism Service

Phone: 01924 541411

Physical Disabilities Teacher/Occupational Therapy

Email: wisendss@wakefield.gov.uk

Childrens Sensory Impairment Team (Visual/Multi-Sensory)

Email: wisendss@wakefield.gov.uk

Childrens Sensory Impairment Team (Deaf/Hearing Impaired)

Email: wisendss@wakefield.gov.uk

WISENDSS Connect Parent Advice Team

Phone: 07585880778 (Tues-Thurs term time)

Education Improvement Teachers

Team of professionals working alongside EPS to support access to education – Education

Psychology Service

Phone: 01924 307403

Education Portage Service

Home teaching service for pre school children who show some degree of developmental delay.

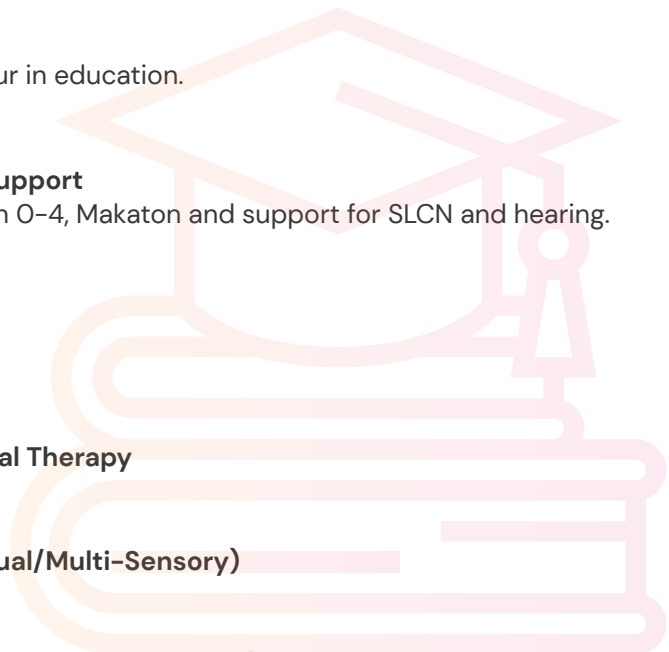
[Visit their website](#)

Phone: 01924 307403

Home/School Transport

Email: hst@wakefield.gov.uk

Phone: 01924 305643



Wakefield School Admissions

[Visit their website](#)

Education Welfare Service

Supporting schools and families with attendance concerns.

Email: ews@wakefield.gov.uk

Phone: 01924 307451

Parent and Child Groups

Triple P Stepping Stones

8-week programme for parents/carers of children with SEN/disabilities.

[Visit their website](#)

SEND Parent Support Group

Weekly peer-support group held during term-time at Castle Family Hub.

[Visit their website](#)

Complex Care Group

Sensory and communication sessions for families with life-limiting conditions.

[Visit their website](#)

Sensory Stay and Play

Indoor/outdoor sensory play with professional input.

[Visit their website](#)

WESAIL Family Action

Wakefield Early Support and Information Liaison

Email: wesail@family-action.org.uk

Phone: 01924 965588

Wakefield Parent and Carer Forum

Email: info@wakefieldparentcarers.co.uk



Transition to Adulthood

Preparing for Adulthood and Additional Support

Transition Social Workers help young people with Learning Difficulty plan for adulthood.

[Visit their website](#)

Email: sendpfa@wakefield.gov.uk

Short Breaks and Respite

Wasdale Outreach

Offers planned short breaks, clubs, and holiday activities.

[Visit their website](#)



Support Services

The services outlined in this section are designed to provide targeted support to children and young people in a familiar, accessible environment. These interventions range from emotional wellbeing and mental health support to behaviour guidance, learning strategies, and early intervention around risky or concerning behaviours. Access to these services is typically coordinated through the school's pastoral support teams or Inclusion Leaders, who are best placed to identify emerging needs and liaise with relevant professionals. By embedding support within the school day, we aim to remove barriers to access and ensure that students receive timely help that compliments their academic and personal development. If you feel your child would benefit from any of the services listed, please contact the school's Inclusion Lead or Pastoral Team in the first instance.

Mental Health and Self-Harm

Resources and strategies for self-harm and mental health challenges.

[Visit their website](#)

Email: sendpa@wakefield.gov.uk

O–19 Healthy Young People (School Nursing)

Support with sleep, health, mental health, smoking, weight, eating etc.

Wednesdays 1:1 prearranged appointments, drop-in from 12.05–1.05

Referral form required.

BEAM

Exercise-based anger management programme.

Sessions in school every term.

Referral form required.

CAMHS

Mental health support for under 18s. Includes multiple sectors for all areas of mental health including:

- Primary intervention team.
- CAMHS core team.
- Eating disorder team.
- Enhanced outreach team.
- REACH (previously crisis team).

Appointments via parents, held in school or CAMHS offices.

Referral via Single Point Of Access or online form.

Future In Mind (FIM)

Low-level mental health support for students experiencing anxiety or worries.

Appointments happen in school.

Referral via TAS or a separate referral.

Listening Service

Low-level 'listening ear' for students once a week. Not a trained counsellor.

Mondays 10.20–11.40.

Turning Point

Drug support for under 18s, Hidden Harm programme, and 18+ counselling.

1:1 appointments in school or at home.

Referral form online.

Occupational Therapy Team

Phone: 01924 541411 (Pinderfields)

Phone: 01977 747180 (Pontefract)

Snaps Yorkshire SEND Support Services

Phone: 07738287024

Homestart Wakefield and District

Supporting families with children under 12.

Phone: 01924 251205

Kidz Aware

Local charity supporting families with children aged 0–25.

[Visit their website](#)

Phone: 01924 376882

Voice Ability

Wakefield children and young people advocacy

Phone: 0300 303 1660

Compass Wakefield

Emotional wellbeing support for young people, including bereavement support.

Via school.

Referral form required.

BUZZ

24/7 emotional support text service by Compass Wakefield.

Child accesses independently by texting 85258.

Signpost only.

Spectrum

Support around healthy relationships, consent, friendships, and identity.

Group or 1:1 sessions in school.

Referral form required.

Young Carers

Support groups, school and home visits for young people with caring responsibilities.

Support is tailored to each family.

Referral form and questionnaire required.

Safer Schools Officer

Support with criminal behaviour, risk-taking, legal questions.

Airedale Centre

Castleford and Pontefract 12, 3, 4 locality teams.

Contact: wftcastlefordpontefractadmin@wakefield.gov.uk

Phone: 01977 724350

WASP (Wakefield Awareness Support Project)

Phone: 01924 683890

Changing Our Direction

Supporting families with young people displaying self harm.

[Visit their website](#)

Phone: 01924 683890

DIAL Wakefield

Support for young people and families living with a disability.

[Visit their website](#)

Phone: 01977 723933